



Terms of Service (ToS)

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1. ACCEPTANCE OF TERMS

By using the MoveIn application, the user declares that they have read, understood and fully accepted these Terms of Service. Use of the App constitutes binding acceptance of all the conditions set out herein.

If you do not accept these Terms, you will not be able to use the application.

2. DESCRIPTION OF THE SERVICE

Move.In is a progressive web application (PWA) that provides:

- Calculation of accessible pedestrian routes within the city;
- Information on architectural barriers in urban spaces;
- Information on accessible itineraries;
- Integration with public water transport (AVM-ACTV);
- Points of interest with an indication of their accessibility level;
- Turn-by-turn navigation with geolocation and/or manual search of the starting point and destination.

3. SAFETY WARNINGS

The MoveIn App is a digital informational support tool. For your safety and that of others, please read and accept the following:

a. Attention to your surroundings

Do not use the application while walking, driving or moving if doing so distracts you from your surroundings. Your safety depends solely on your attention to the road and to physical obstacles.

b. Precedence of the real world

The information provided by the app (routes, timetables, descriptions) is purely informational in nature. In the event of a discrepancy, the following always prevail:

- Physical road signage;
- Orders and regulations issued by the authorities;
- The actual condition of the places.

c. Exclusion of liability

The Company is not liable for injuries, falls or damages suffered by the user or by third parties arising from:

- Improper or negligent use of the application;
- Failure to comply with rules of prudence and the Highway Code;
- Conditions of the ground, potholes, obstacles or hazards present in the physical locations described, the maintenance and custody of which are the responsibility of the respective bodies and authorities managing those locations.

d. Reliability of data

Although the Company strives to provide accurate data, we do not guarantee real-time updates regarding sudden or unofficially communicated changes to road conditions, routes, points of interest, public transport, or any other content present in the app.

By using this App, you declare that you have understood these warnings and you assume full responsibility for your conduct while using the service.

4. USE OF THE APPLICATION

a. Requirements

To use Move.In you need:

- A compatible device (smartphone, tablet, PC);
- An active internet connection;
- Geolocation enabled for navigation features.

b. User Account

To access the app you must enter a valid email address in the initial registration window and follow the on-screen instructions.

The user is responsible for the confidentiality of their own access credentials.

c. User Conduct

The user agrees to:

- Not attempt to compromise the security or operation of the App;
- Not use the App for unlawful or fraudulent purposes;
- Provide truthful information when submitting feedback.

5. LIMITATION OF LIABILITY

a. Disclaimer of Warranties

The App is provided "as is" and "as available".

We do not guarantee that:

- The App will always be available or error-free;
- The data will always be up to date or accurate;
- The suggested routes will always be passable.

b. Limitation of Damages

Under no circumstances shall we be liable for:

- Direct, indirect, incidental, consequential or punitive damages;
- Loss of data or business interruption;
- Damages arising from reliance on information provided by the App.

c. Force Majeure

We shall not be liable for delays or failure to perform the service due to causes of force majeure, including but not limited to: natural events, conflicts, invasions, network outages, or government actions.

6. INTELLECTUAL PROPERTY

a. Reserved Rights

All content of the App, including but not limited to:

- Software and source code;
- Graphics, icons and user interface;
- Texts, descriptions and documentation;
- Trademarks and logos;

is the exclusive property of WeMoveOn srls or its respective licensors and is protected by copyright and intellectual property laws.

b. License to Use

The user is granted a limited, non-exclusive, non-transferable and revocable license to use the App exclusively for personal, non-commercial purposes.

c. Prohibitions

It is forbidden to:

- Copy, modify or distribute the App or any part of it;
- Decompile, disassemble or attempt to extract the source code and the underlying map data;
- Remove copyright notices or other proprietary notices;
- Use the App to create competing products or services.

7. PRIVACY AND DATA PROCESSING

a. Data Collected about the User

The App collects and processes the following data:

Type of Data	Purpose
Registration data	User account management
Geolocation data	Route calculation and navigation
Usage data	Service improvement
User reports	Feedback and bug report management

b. Consent Log

The App stores in the database (anonymously but traceably) confirmation that the user accepted the terms of service on the date of registration and during use.

This constitutes proof of consent in the event of disputes.

c. Reference to the Privacy Policy

For complete information on the processing of personal data, please refer to our Privacy Policy available within the application.

8. CHANGES TO THE TERMS

a. Right to Modify

We reserve the right to modify these Terms of Service at any time. Changes will take effect from the date they are published within the App.

b. Notification of Changes

In the event of substantial changes, the user will be informed via:

- Email (if registered);
- An informational banner upon access.

c. Acceptance of Changes

Continued use of the App after the changes are published constitutes acceptance of the new Terms.

9. GOVERNING LAW AND JURISDICTION

a. Governing Law

These Terms are governed by Italian law.

b. Competent Court

For any dispute arising from the interpretation or execution of these Terms, the Court of Venice shall have exclusive jurisdiction.

c. Alternative Dispute Resolution

Before resorting to legal action, the parties undertake to attempt an amicable resolution of the dispute.

10. CONTACTS

For any question or clarification regarding these Terms of Service:

WeMoveOn

- Email: info@wemoveon.eu
- Website: <https://www.wemoveon.eu>

Move.In - Accessible Navigation in Venice
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